



Feedback, Compliments & Complaints form

We welcome feedback from you regarding any aspect of care provided by GCCS. Please complete the form below. The more information we have the better we are able to address your concern. Please leave blank any sections you do not want to complete.

Email this form to: goldcoastcareservices@gmail.com

Or by hand to the house coordinator

Name	Date:
Phone:	Email:
Preferred method of contact	
The type of response is:	Compliment Complaint Feedback
This form is being lodged by	Name and relationship to Participant

Details:

Is there an outcome you are seeking? Please give details

Feedback, Compliments & Complaints form
OFFICE USE ONLY

Date feedback received	Date feedback acknowledged
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Action taken:

Outcome:

Feedback provided to the respondent	Verbally	In writing	Meeting	Other
Completed by	Signature		Date	

Comments